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Internet Exchange Puerto Rico
Background on Internet Exchange Points

November, 2005

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Tools for thinking about Internet Exchanges in economic terms

What are we, as ISPs, selling?

- The right to modulate bits.
- That right is a perishable commodity.
- Where do we get the potentially-modulatable bits?

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The right to modulate bits

Any Internet connection is a serial stream of time-slices.

Each time-slice can be modulated with a binary one or zero, one bit.

Each customer purchases potentially-modulatable bits at some *rate*, for example, 2mbps, which is 5.27 trillion bits per monthly billing cycle.

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That's a perishable commodity

The quality (as opposed to quantity-per-time) characteristics of an Internet connection are *loss*, *latency*, *jitter*, and *out-of-order delivery*.

Loss increases as a function of the number and reliability of components in the path, and the amount of contention for capacity.

Latency increases as a function of distance, and degree of utilization of transmission buffers by competing traffic sources.

Jitter is the degree of variability in loss and latency, which negatively affects the efficacy and efficiency of the encoding schemes which mitigate their effects. Jitter increases relative to the ratio of traffic burstiness to number of sources.

Out-of-order delivery is the portion of packets which arrive later than other, subsequently-transmitted packets. It increases as a function of the difference in queueing delay on parallel paths.

All of **these properties become worse with time and distance**, which is a reasonable definition of a perishable commodity.

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So where do we get the bits?

The value of the Internet is communication.

The value is produced at the point at which communication occurs between two ISPs, and it is transported to the customers who utilize it.

Thus, all the bits we sell come from an Internet exchange, whether nearby, or far away.

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An analogy

Let’s look at another perishable commodity with more readily observed economic properties... Fruit.

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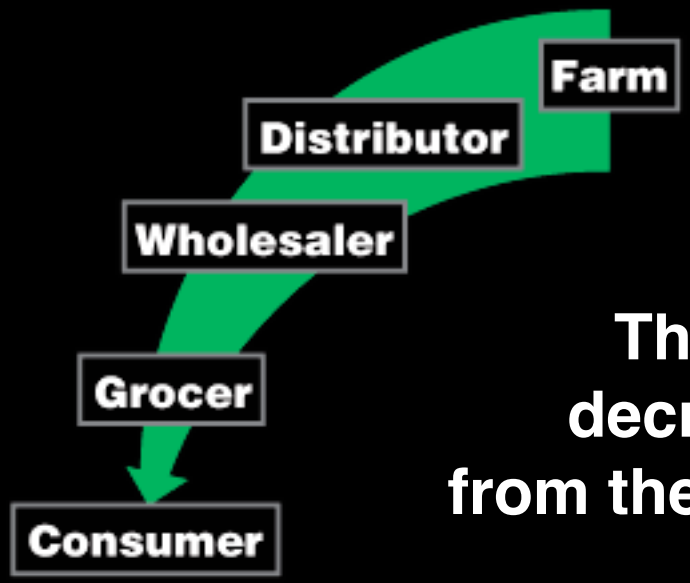
Value decreases with time & distance



The value of a piece of fruit decreases, the further it gets from the farm which produced it.

The shelf-life which the consumer can expect decreases, and eventually it becomes overripe, then rotten.

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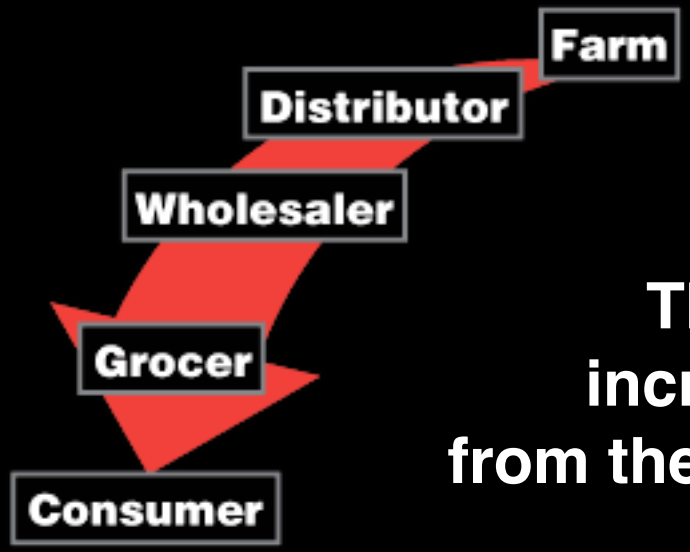
Cost increases with time & distance



The cost of a piece of fruit increases, the further it gets from the farm which produced it.

Salaries and hourly labor, warehouse leasing, petrol, lorry amortization, loss and spoilage, insurance, and other factors contribute additively.

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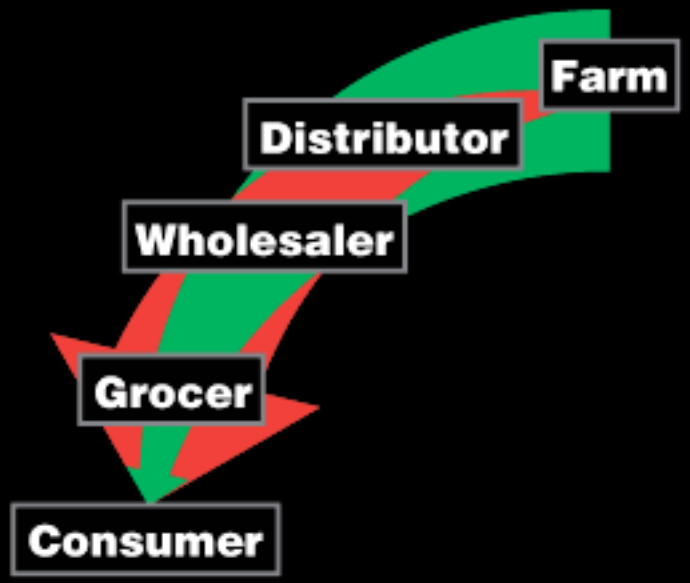

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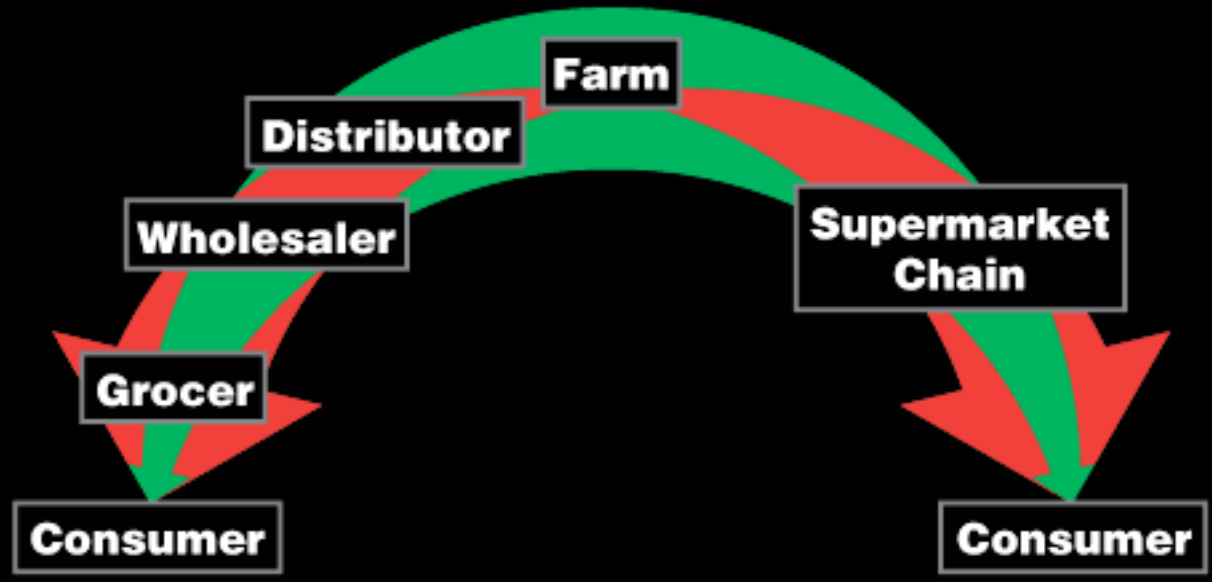

In a competitive environment, retail price is limited by competition, so time and distance influence the price more than the number of middlemen.

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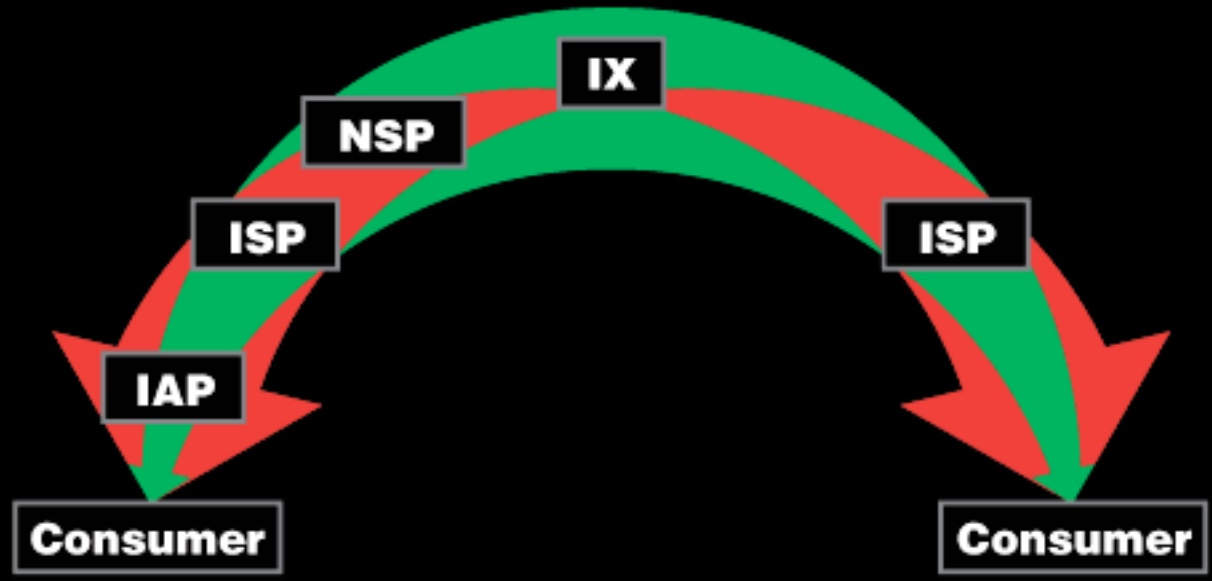
The problem is the same:



ISPs form a delivery chain, bringing perishable bits to the consumers who purchase them.

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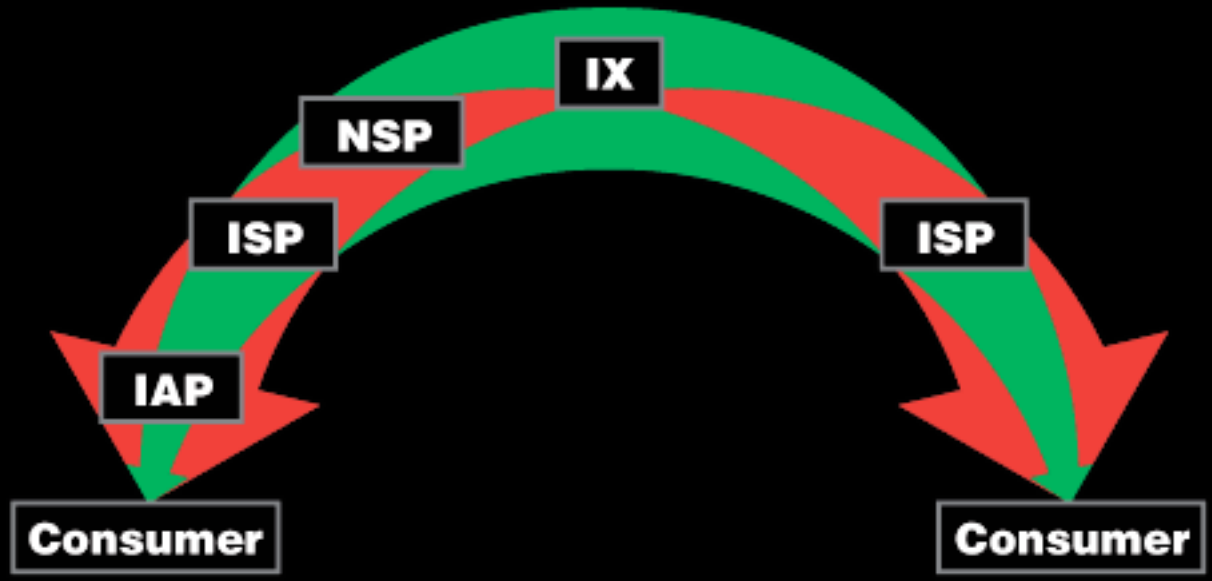
So how do we improve things?



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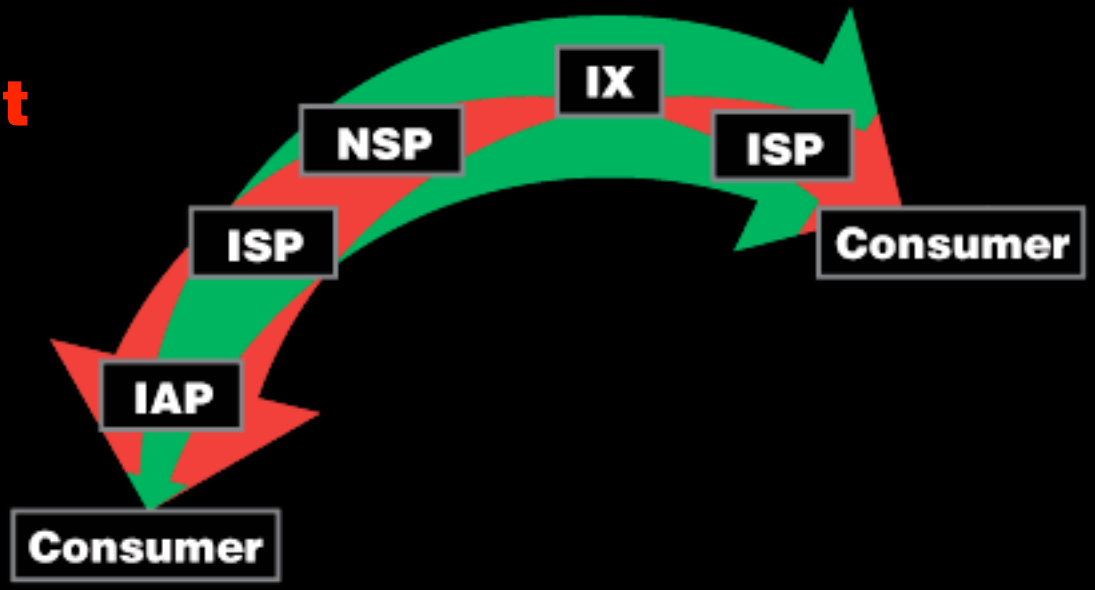
Bring the customer nearer an IX...

High cost
Low value



Low cost
High value

...or bring an IX nearer the customer.

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So how do we recognize a successful exchange?

The purpose of an IX is to lower participating ISPs' average per bit delivery costs (APBDC).

A cheap IX is probably a successful one.
An expensive IX is always a failure.
Reliability is just hand-waving by salespeople.

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An Apparent Contradiction Resolved

In order to optimize the performance and profitability of Internet transit provision, users must be incentivized to select services reachable through peering, rather than through transit.

Therefore, peering circuits must be larger than transit circuits, even if that means that they operate at much lower utilization.

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1bps utilization of a 1bps circuit, 100% full, 1 second

Average 1 second to completion

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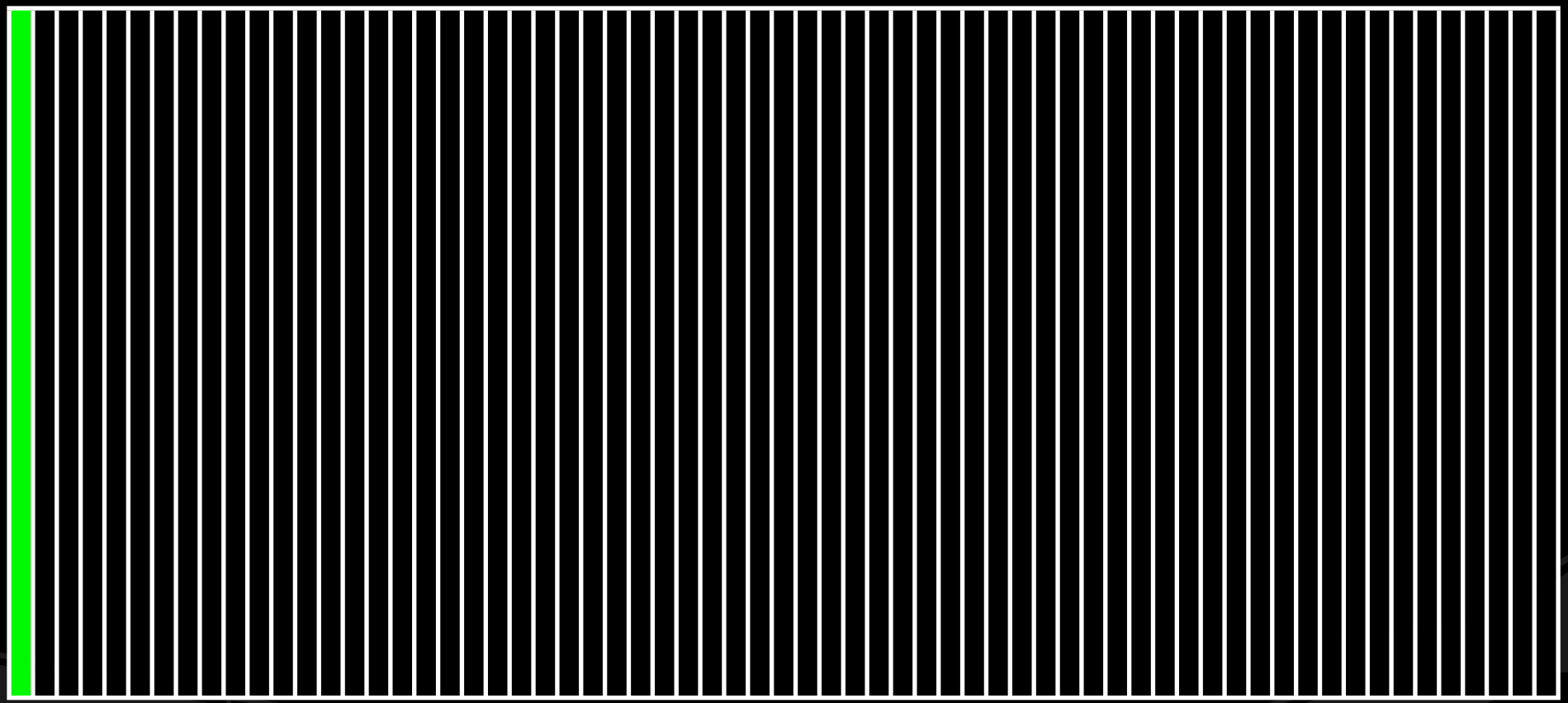
1bps utilization of a 100bps circuit, 1% full, 1 second



Average 0.01 seconds to completion

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1bps utilization of a 10bps circuit, 10% full, 1 second

Average 0.1 seconds to completion

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1bps utilization of a 10bps circuit, 100% full, 1 second

Average 0.55 seconds to completion

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Flawed Logic:

10% of our traffic can be offloaded at a local Internet exchange. Therefore we need a circuit to the exchange that's one tenth as large as our transit circuit.

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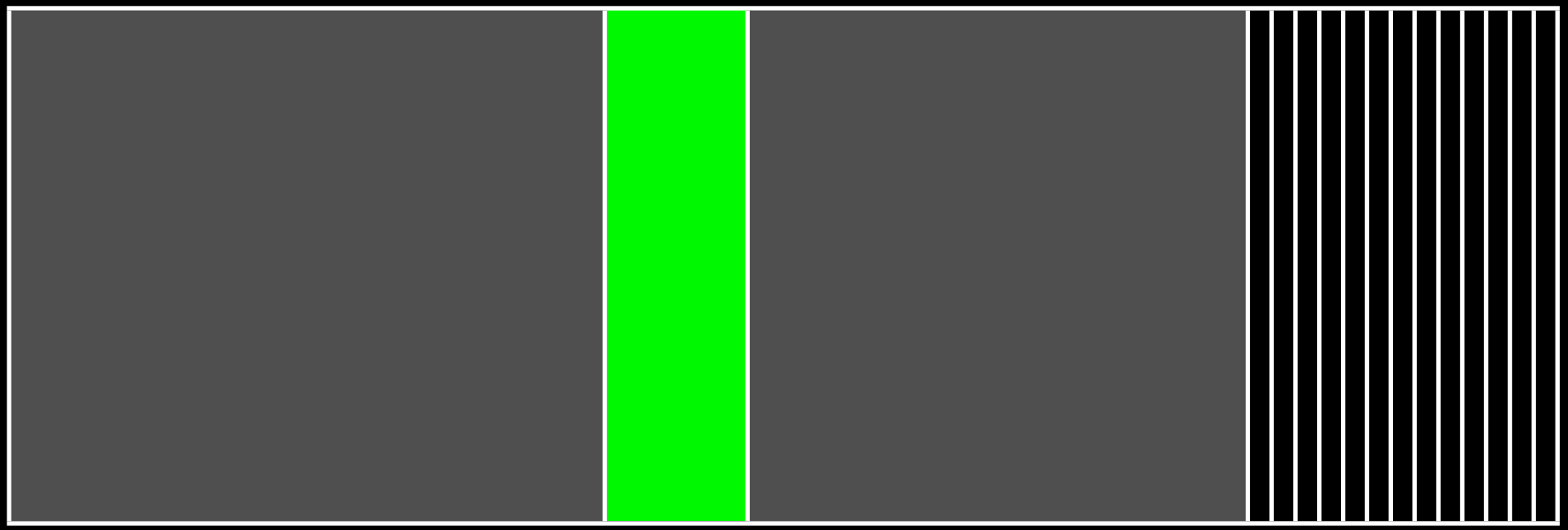
8bps utilization of 10bps and 100bps circuits, 80% full, 1 second



Average 0.48 seconds to completion

Average 0.8 seconds to completion

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This Discourages Users

Users will always select services available over the largest-capacity circuit, not the least-utilized circuit, because that choice minimizes their wait-to-completion.

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The Lesson to ISPs:

Be sure that your largest circuit corresponds with your lowest cost path.

If 10% of the traffic in a well-engineered network is going to an IXP, the circuit it flows over will be more than 90% empty.

That’s not a problem.

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IXPs Improve Quality

...but only if networks are engineered to align users' incentives with operators' costs.

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Effect of an IX on Transit Purchase

Sometimes people assume that the introduction of low-cost bandwidth from a local IX is a literal substitute for high-cost bandwidth from existing transit providers, and that this will result in a reduction of total costs. This is not true, and stems from trying to view ISP economics in terms other than APBDC and exponential growth.

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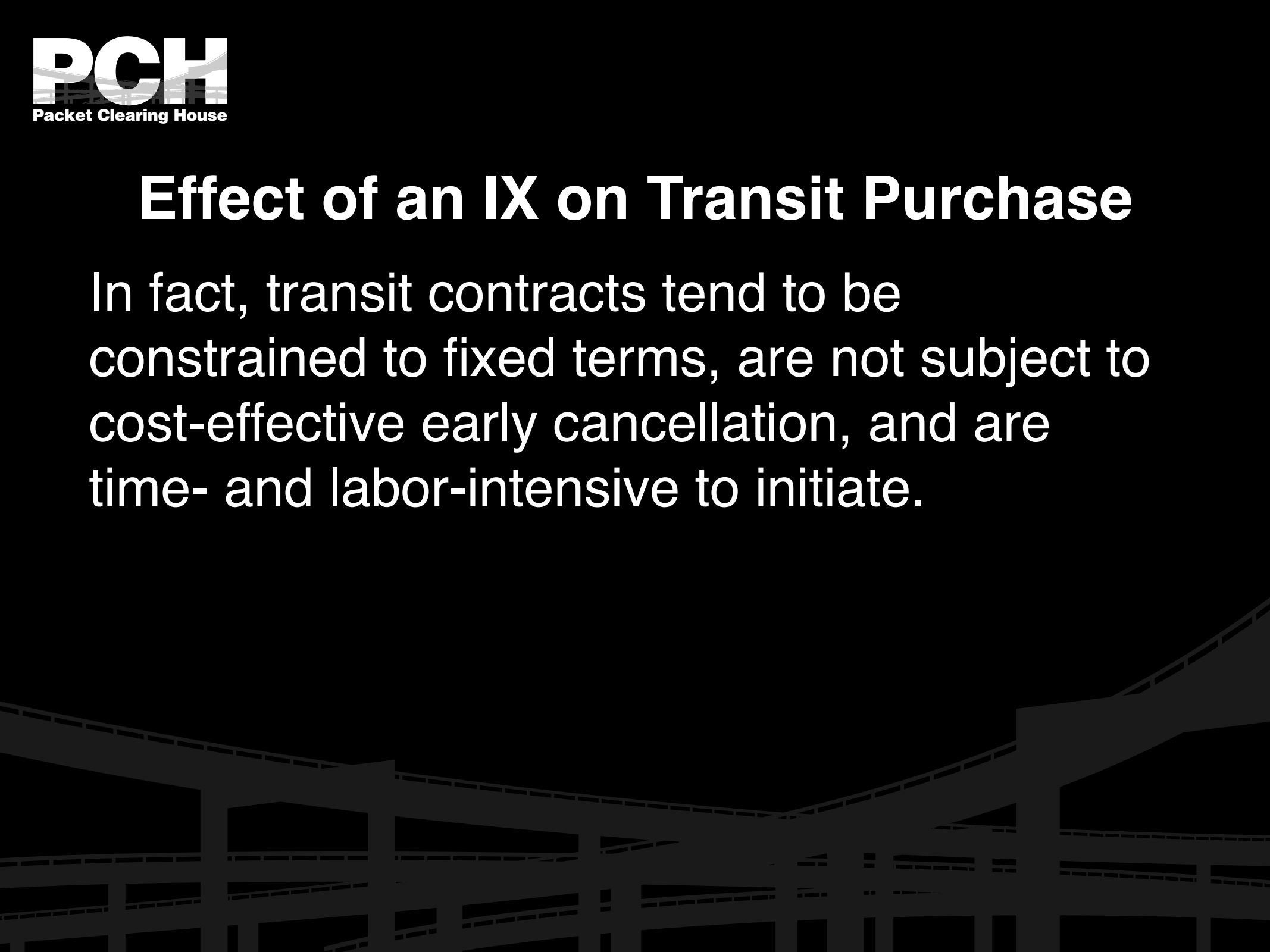
Effect of an IX on Transit Purchase

In fact, transit contracts tend to be constrained to fixed terms, are not subject to cost-effective early cancellation, and are time- and labor-intensive to initiate.



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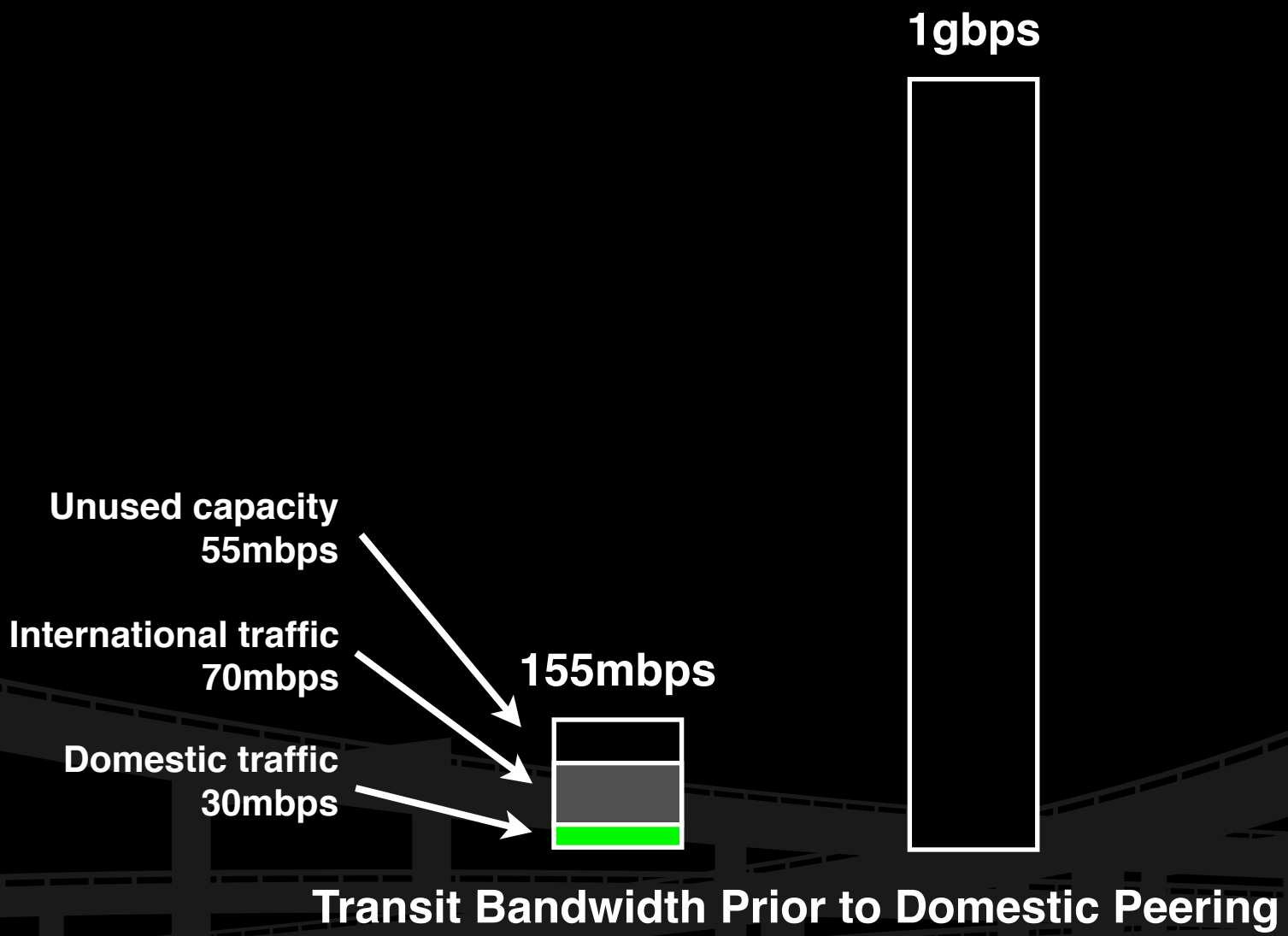
Effect of an IX on Transit Purchase



Transit Bandwidth Prior to Domestic Peering

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Effect of an IX on Transit Purchase

Transit Bandwidth After Domestic Peering

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The Virtuous Cycle of Upgrades

The Internet has doubled in size every ten and a half months for the past thirty years. Keeping up with this exponential growth is a process of addressing each revealed bottleneck and moving on to the next in a continuous virtuous cycle of upgrades, eventually returning to each bottleneck many times.

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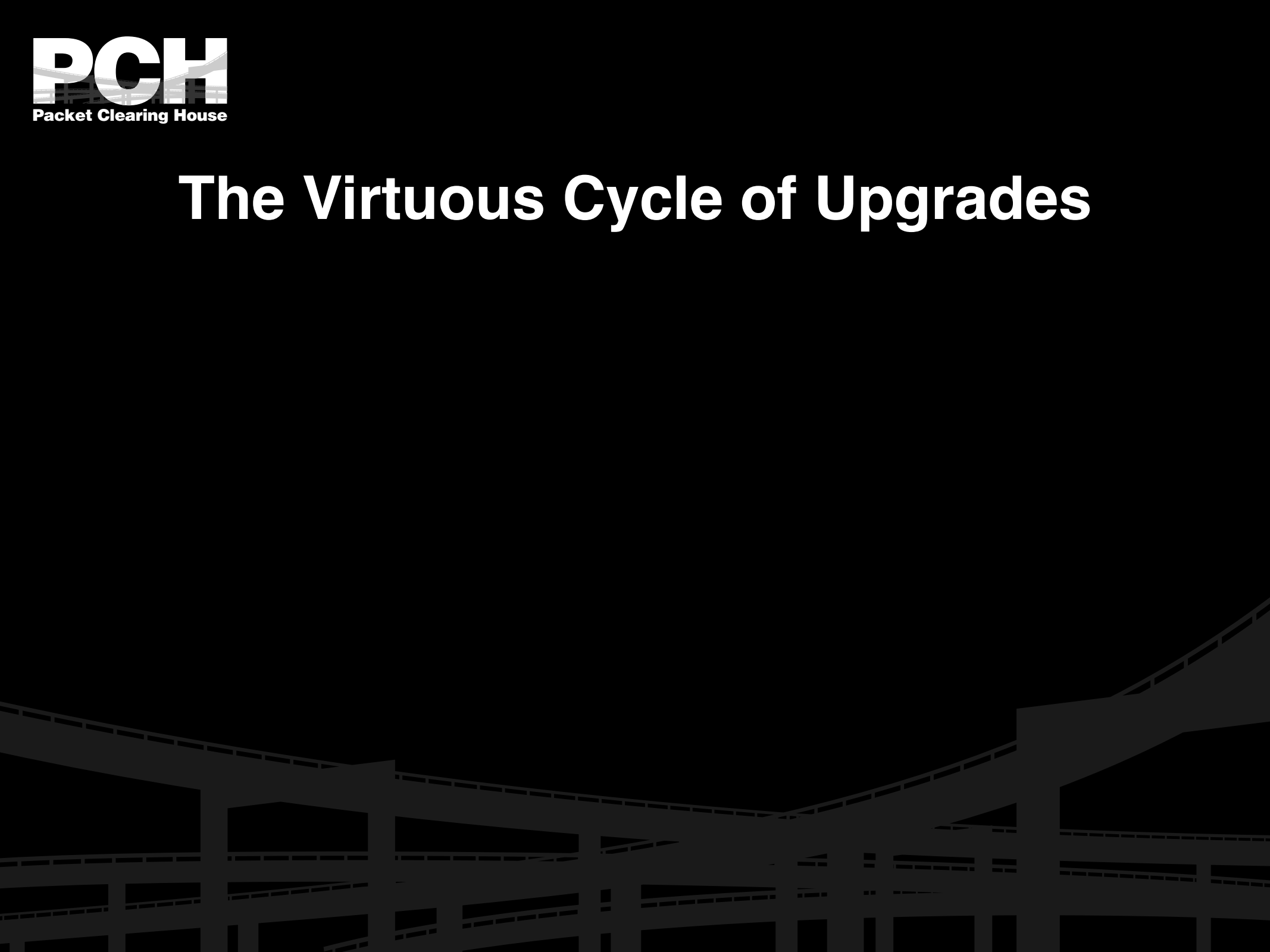
The Virtuous Cycle of Upgrades



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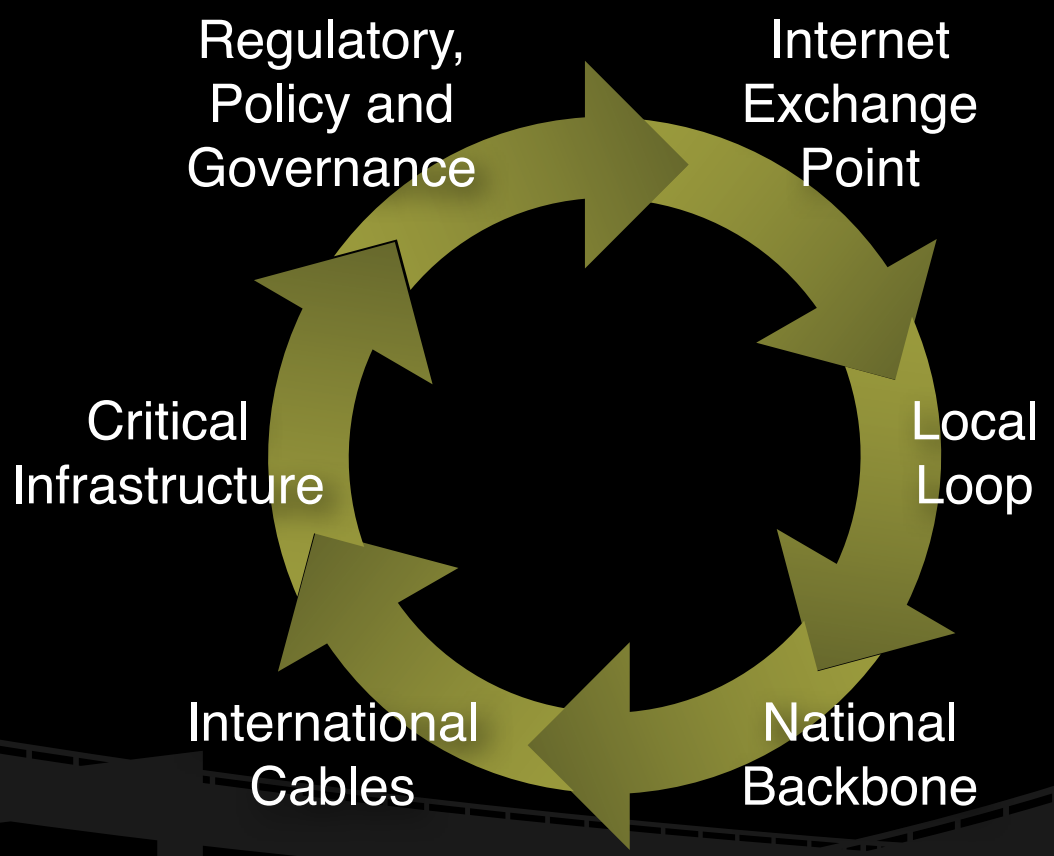
The Virtuous Cycle of Upgrades



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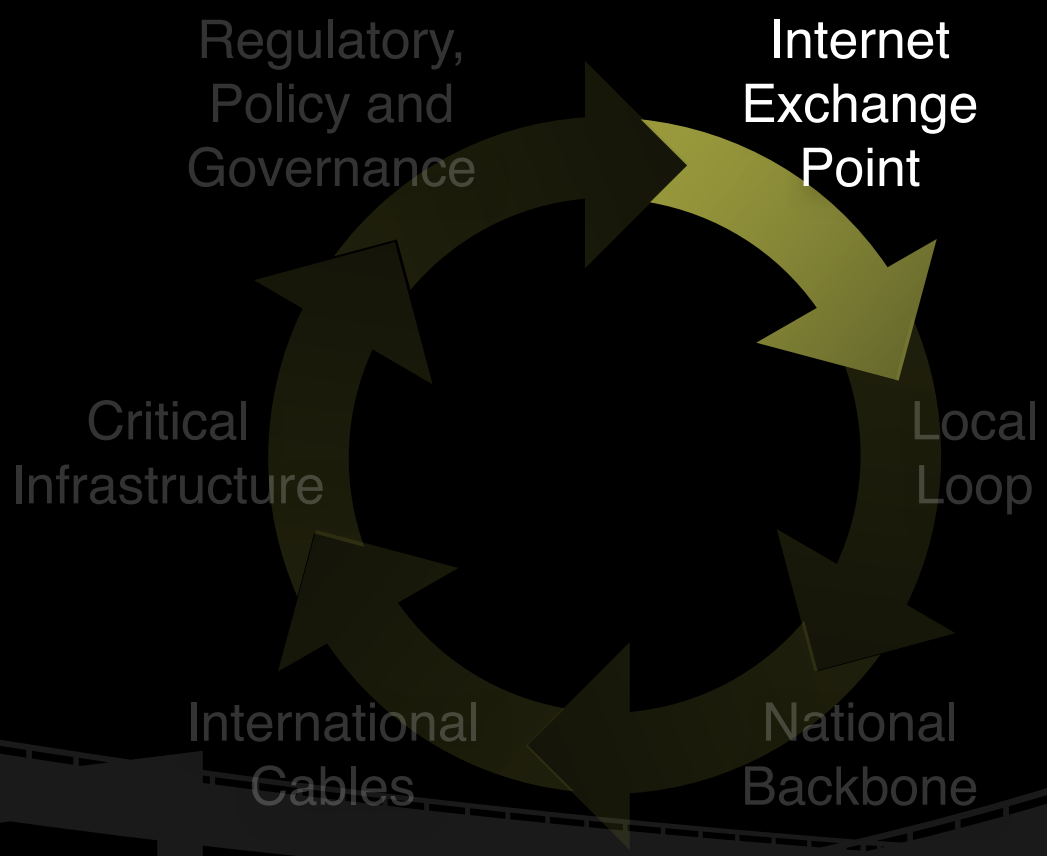
The Virtuous Cycle of Upgrades



IXPs provide a domestic source of Internet bandwidth that is not dependent on International transit or transport.

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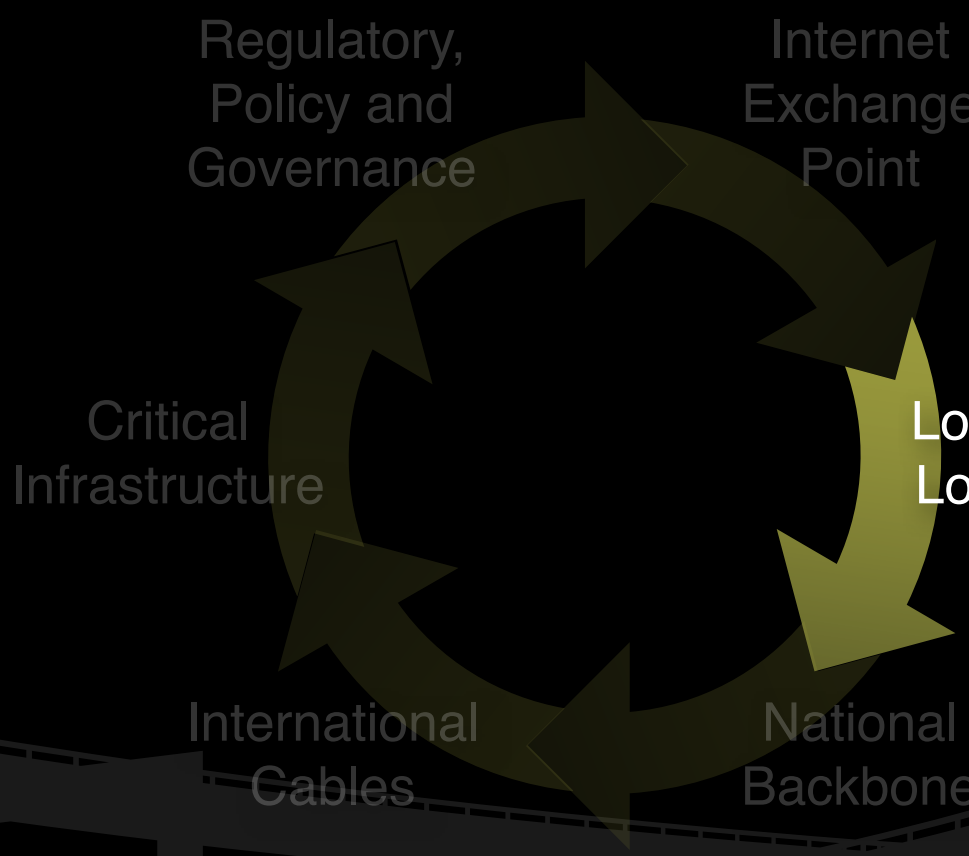
The Virtuous Cycle of Upgrades



Local loops (or “last miles” of copper, fiber, or wireless must be available to connect networks to customers and resources like IXPs, critical infrastructure, and international cables.

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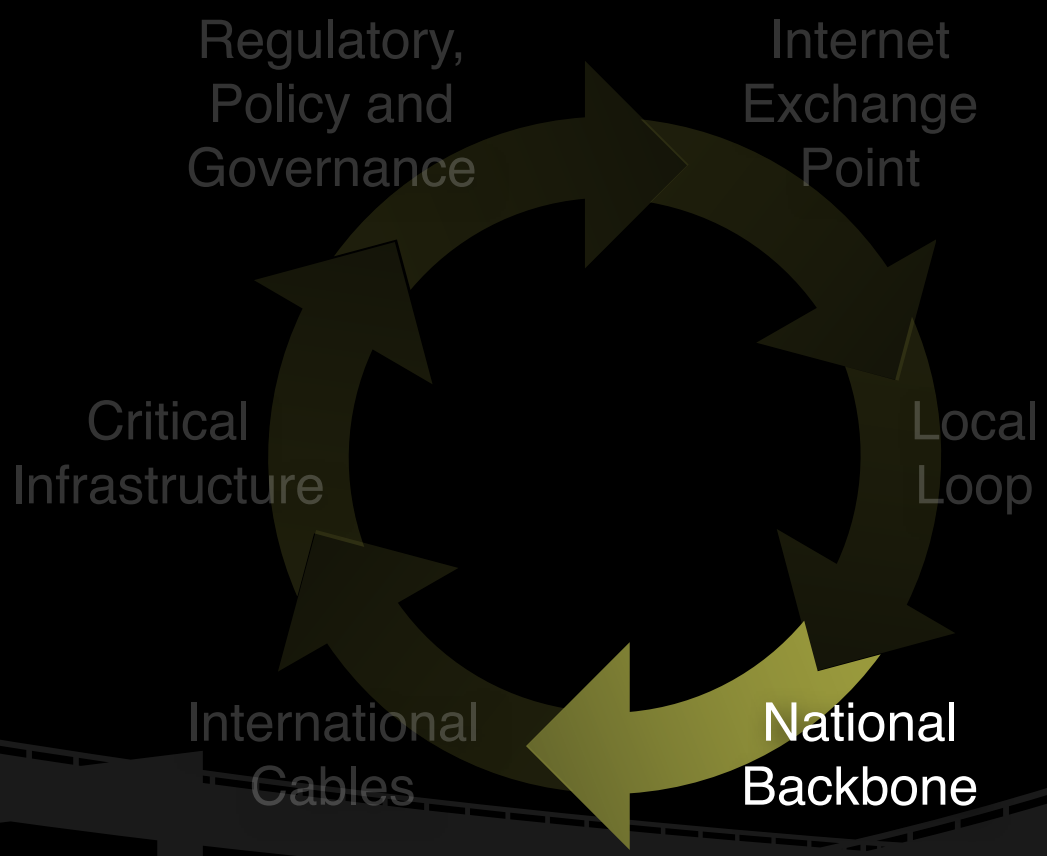
The Virtuous Cycle of Upgrades



Long-haul backbone fiber must be available to interconnect IXPs in one city with customers in another. They form the web of circuits between a country's cities.

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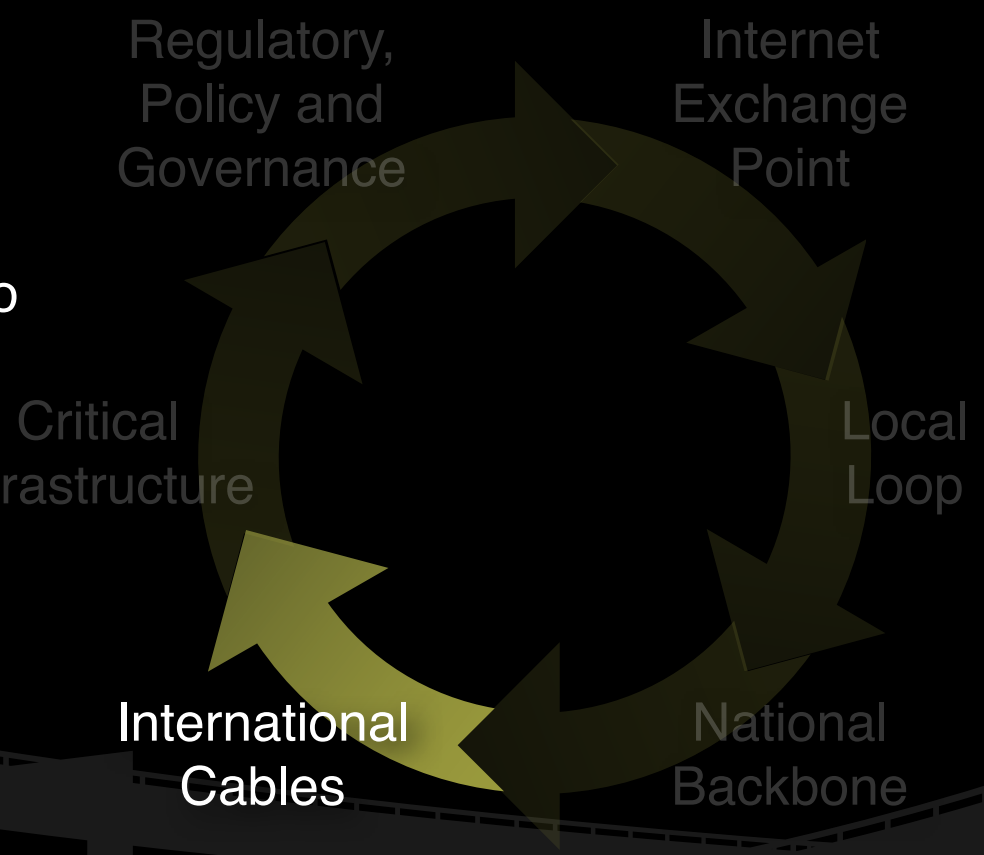
The Virtuous Cycle of Upgrades

International cable systems must be available for domestic ISPs to bring traffic in from foreign IXPs, and for foreign ISPs to receive traffic from domestic IXPs.



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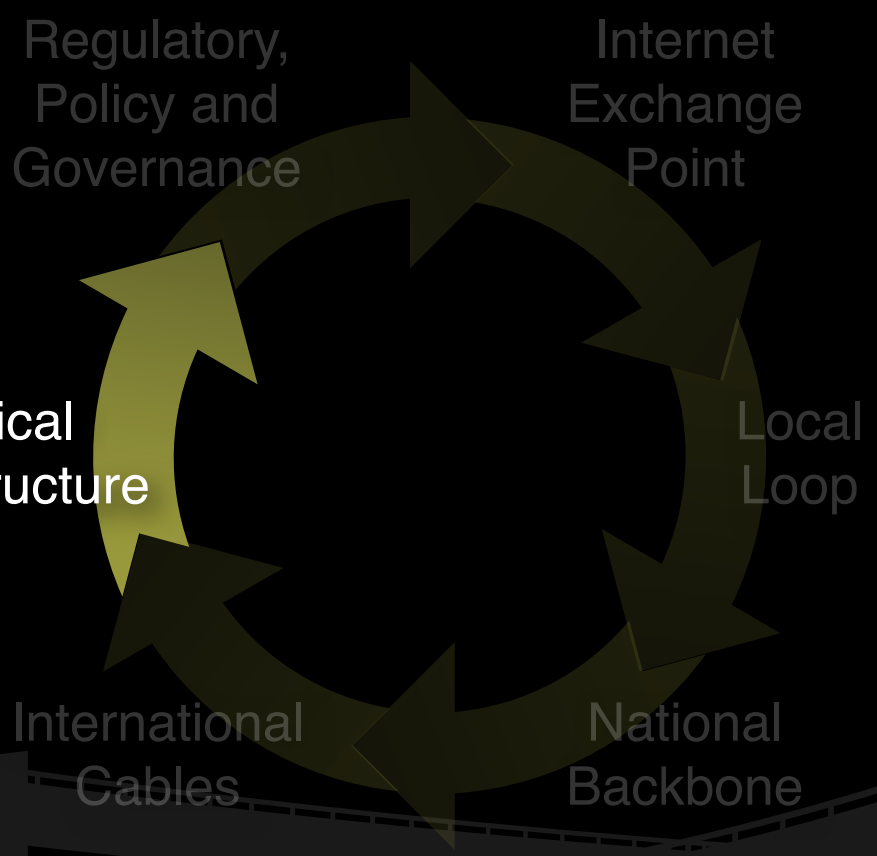
The Virtuous Cycle of Upgrades

Critical infrastructure like root and ccTLD nameservers, CERTs, and law enforcement intercept must be speedy enough to keep up with the rest of the network.



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The Virtuous Cycle of Upgrades

The public policy environment must support and encourage new market entrants and competition among existing players to ensure continuous price/ performance improvement.

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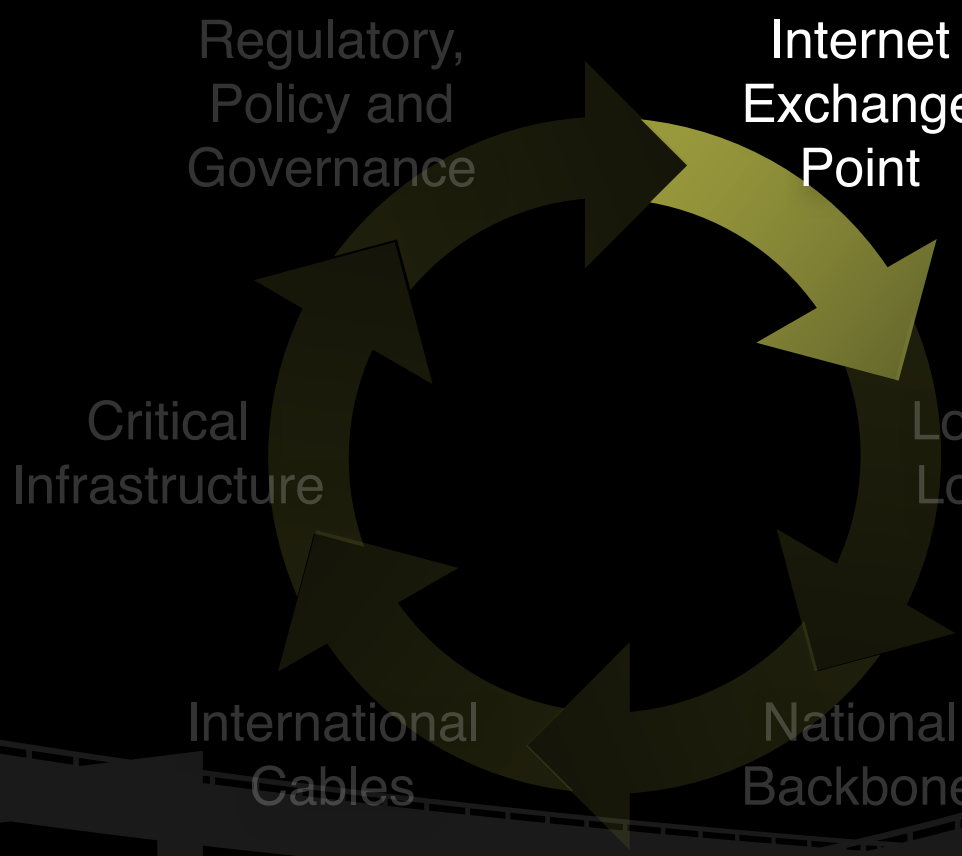
The Virtuous Cycle of Upgrades



...by which time we're ready to upgrade our IXP again.

And so on, around the circle.

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How are Exchanges Run?

Business models

- Commercial (loss-making)
- Non-commercial (break-even)

Governance models

- Autocratic
- Democratic

Entity type

- Corporation
- Unincorporated project

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How is Stability Ensured?

Technical stability

- Keep it simple
- Minimize changes
- Don’t fix what’s not broken

Organizational stability

- Minimize shared costs and risks
- Minimize possibility of monopolization
- Minimize possibility of coercion

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More Than 400 IXPs Today

~ 150 in North America
~ 150 in Europe
~ 80 in Asia-Pacific
  11 in Africa
  10 in Latin America
~ 2 in the Middle-East

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European Internet Exchanges

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North American Internet Exchanges

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Asia-Pacific Internet Exchanges

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African Internet Exchanges

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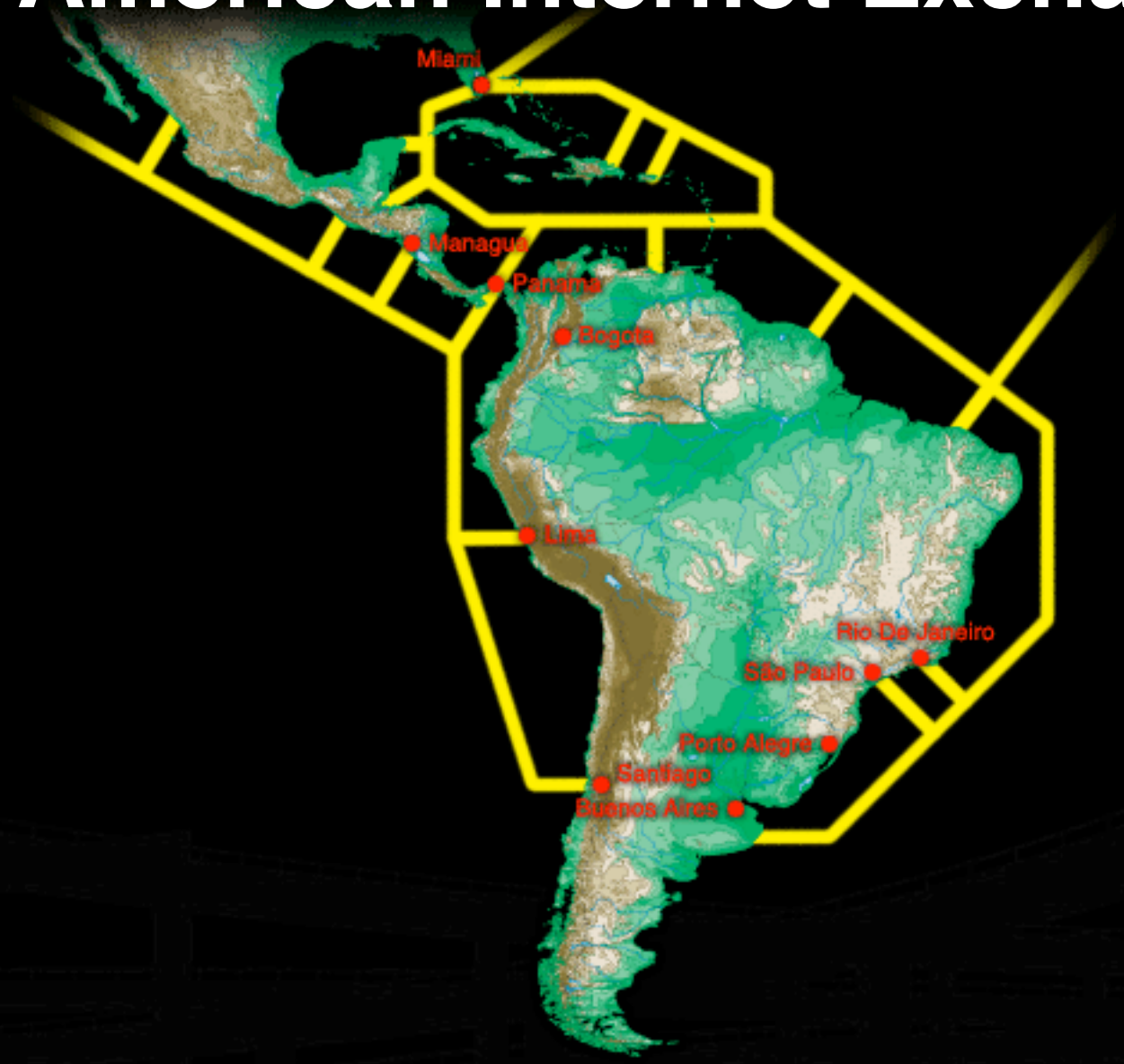
Latin American Internet Exchanges



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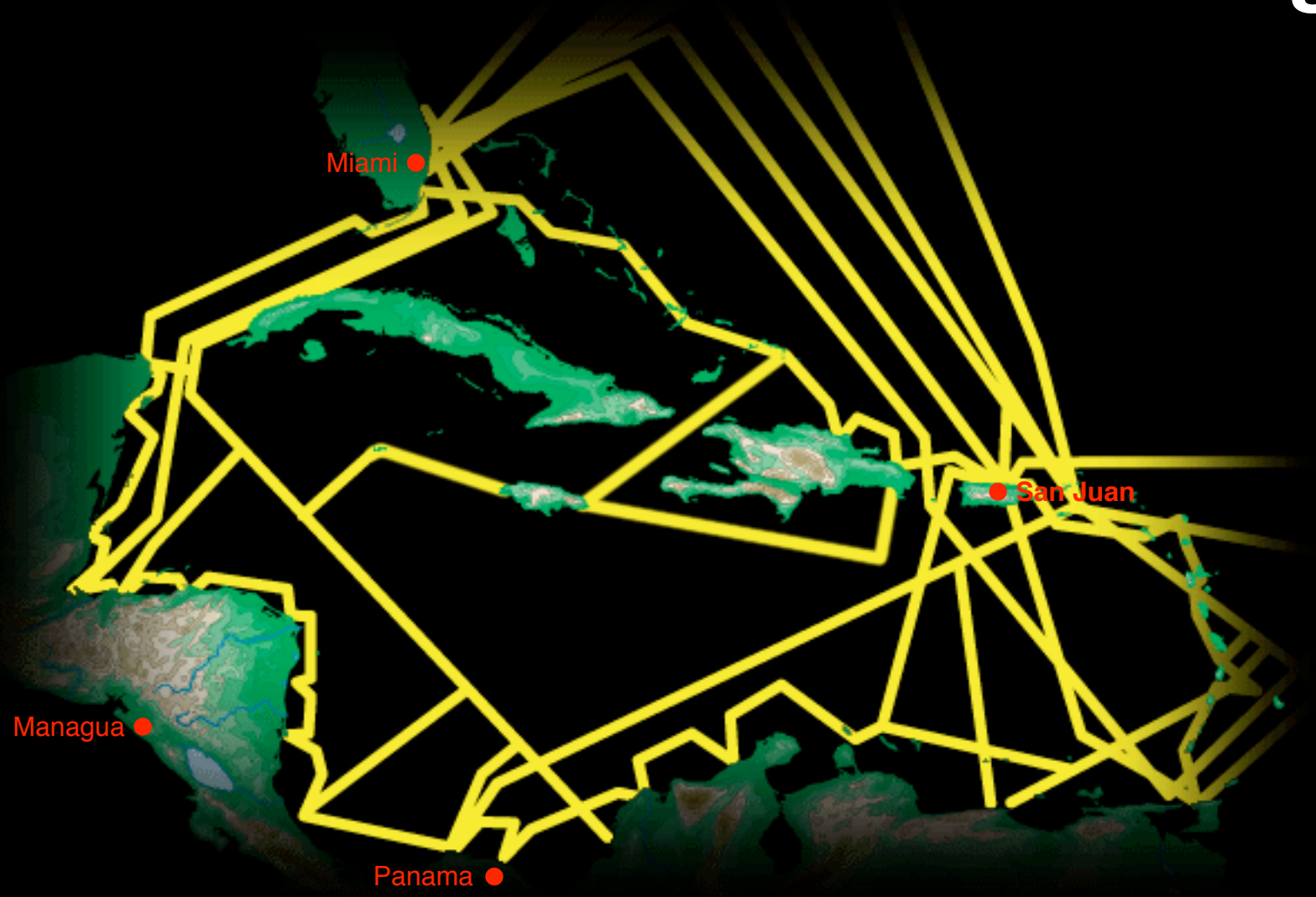
IX.PR is the first Caribbean Exchange



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Next in Jamaica and Haiti?

Thanks, and Questions?

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